#### Section 2

#### **Public Health Nursing Sister - Office Supervision**

| 1. Name of supervising officer :     |                              |
|--------------------------------------|------------------------------|
| 2. Designation of the supervising of | îcer:                        |
| 3. Date of supervision:              |                              |
| 4. MOH area:                         |                              |
| 5. Name of the PHNS:                 |                              |
| 6. Objective of the supervision:     |                              |
| 7. Was the PHNS informed regarding   | ng the supervision: Yes / No |
|                                      |                              |
| 1. Basic information                 |                              |
|                                      |                              |
| Size of the area                     | :sq km                       |
| Population                           | <b></b>                      |
| Date of first appointment            | <b></b>                      |
| Date of appointment to this area     | :                            |
| Duration of service as a PHNS        | ······                       |
| Transport facilities                 | : Provided / Not provided    |
| Is the PHNS in complete uniform?     | : Yes / No                   |
| Number of PHMs to be supervised      | :                            |
| Number of SPHMs to be supervised     | l :                          |
| Approved cadre of PHNS for the Mo    | OH area :                    |
| Available no. of PHNSs for the MOI   | H area :                     |

#### 2. General condition of the office

| No. |   | Yes | No | Remarks |
|-----|---|-----|----|---------|
| i   | Maintained in a place approved by the MOH               |     |    |         |
| ii  | Situated in a suitable area                             |     |    |         |
| iii | Official name board is displayed                        |     |    |         |
| iv  | Cleanliness of the office is satisfactory               |     |    |         |
| v   | Office is well organized                                |     |    |         |
| vi  | During duty hours. Office is accessible for supervision |     |    |         |

#### 3. Office arrangements

|   | Details to be displayed in the wall   | Yes | No | Remarks |
|---|---|-----|----|---------|
| a | Area Map<br>i. Maintains according to department guidelines   |     |    |         |
|   | ii. Following things are marked in the map PHM areas  |     |    |         |
|   | Clinic centers  |     |    |         |
|   | Weighing posts  |     |    |         |
|   | Health institutions   |     |    |         |
|   | Schools are marked  |     |    |         |
| b | Vital Statistics and important indicators Followings are displayed according to national, Provincial, District and MOH levels |     |    |         |
|   | Birth rate  |     |    |         |
|   | Infant mortality rate   |     |    |         |
|   | Child mortality rate ( Children less than 5 years)  |     |    |         |
|   | Maternal mortality rate   |     |    |         |
|   | Low birth weight rate   |     |    |         |
|   | Contraceptive prevalence  |     |    |         |
| С | Approved advanced program for the month is displayed  |     |    |         |
| d | Annual clinic plan  |     |    |         |
|   | Annual plan with dates of clinic sessions available   |     |    |         |
|   | Schedule for clinic participation pf PHMs is displayed  |     |    |         |
| e | Names of PHMs under her supervision, population, number of houses, and eligible couples are displayed                         |     |    |         |
| f | Annual supervision roster is displayed  |     |    |         |

#### 4. Graphs on Maternal and Child Health

 $[Display\ of\ MCH\ indicators\ in\ bar\ charts\ for\ each\ PHM\ area\ (quarterly\ basis)]$ 

| No  | Indicator  | Yes | No | Remarks |
|-----|--|-----|----|---------|
| i   | Antenatal Care   |     |    |         |
|     | % of pregnant mothers registered before 8 weeks (of total pregnant mothers registered)       |     |    |         |
| ii  | Outcome of pregnancy   |     |    |         |
|     | % of deliveries reported (of estimated births)   |     |    |         |
|     | % of low birth weight reported (of total reported births)                                    |     |    |         |
| iii | Postnatal Care   |     |    |         |
|     | % of mothers received postpartum visits within 1st 10 days (of estimated births)             |     |    |         |
| iv  | Family planning  |     |    |         |
|     | % of modern family planning method users (of eligible families under care)                   |     |    |         |
|     | % of couples with unmet need for family planning (of eligible families under care)           |     |    |         |
| v   | Nutritional status of children: < 5 years % of infants weighed (of total infants under care) |     |    |         |
|     | % of infants underweight ( moderate + severe ) (of total infants weighed)                    |     |    |         |
|     | % of 1-2 year weighed (of total 1-2 years under care)  |     |    |         |
|     | % of 1-2 years underweight (moderate + severe) (of total 1-2 years weighed)                  |     |    |         |
| vi  | % of women referred to Well-Woman clinics (of 35 years age group – 0.8% of the population)   |     |    |         |
| vii | % of women referred to Well-Woman clinics (of 45 years age group – 0.8% of the population)   |     |    |         |

## 5. Maintenance of registers, records and returns at PHNS's office

| No. |           |   | Yes | No | Remarks |
|-----|-----------|---|-----|----|---------|
| i   | Duty List | Duty list of following officers are available PHNS                                  |     |    |         |
|     |           | SPHM  |     |    |         |
|     |           | PHM   |     |    |         |
| ii  | Diary     | Duly completed  |     |    |         |
|     |           | Tallies with the advanced program and deviation book                                |     |    |         |
| iii | Registers | Register for Departmental circulars   |     |    |         |
|     |           | Inventory Register  |     |    |         |
|     |           | Register on issues of printed forms,<br>Drugs, stationery and equipment for<br>PHMM |     |    |         |
| iv  | Files     | Separare files for each PHM and SPHM ( may be used commonly by both PHNS & SPHM )   |     |    |         |
|     |           | Supervision reports file  |     |    |         |
|     |           | Diary of PHNS   |     |    |         |
|     |           | Monthly statement of PHNS form A  |     |    |         |
|     |           | Files for MCH/FP returns (eg: H 524, H 527)   |     |    |         |
|     |           | File for quarterly evaluation reports   |     |    |         |
|     |           | File on special activities  |     |    |         |
|     |           | Reports of infant death investigations  |     |    |         |

## 6. MCH services - planning, implementation and monitoring

| No | Main problems identified by the PHNS | Action<br>Plan is<br>Available/<br>Not<br>available | Obtained<br>The<br>MOHs'<br>Approval<br>Yes/No | Progress |
|----|--------------------------------------|---|--|----------|
| 1  |                                      |   |  |          |
| 2  |                                      |   |  |          |
| 3  |                                      |   |  |          |
| 4  |                                      |   |  |          |
| 5  |                                      |   |  |          |

#### 7. Contribution for the Management of Information System (MIS)

| No  |   | Yes | No | Remarks |
|-----|---|-----|----|---------|
| i   | A process in place to get monthly returns from PHMs' on time                                      |     |    |         |
| Ii  | Analyses monthly and quarterly data sets in eRHMIS and identify quality gaps                      |     |    |         |
| iii | Identified problems are discussed at the monthly and local conferences and interventions are made |     |    |         |
| iv  | Infant deaths are investigated timely and reports are submitted                                   |     |    |         |
| v   | At the end of each quarter, quarterly evaluation reports are submitted to the MOH                 |     |    |         |
| vi  | A mechanism is in place to evaluate the service delivery of PHM on a regular basis                |     |    |         |

# 8. Capacity building of health staff

| Training needs of PHMs identified | Training<br>programs planned<br>Yes/No | Training<br>programs conduced<br>Yes/No |
|-----------------------------------|--|---|
|                                   |  |   |
|                                   |  |   |
|                                   |  |   |
|                                   |  |   |
|                                   |  |   |

# 9. In- service training received by the PHNS

| Training                                  | Yes/No | If received. The date of training |
|---|--------|-----------------------------------|
| Training on Management Information System |        |                                   |
| GBV (3 DAYS)                              |        |                                   |
| Training on WWC program                   |        |                                   |
| IYCF Counselling                          |        |                                   |
| Family planning                           |        |                                   |
| GMP                                       |        |                                   |
| ASRH                                      |        |                                   |
| ECCD                                      |        |                                   |
| Preconception care                        |        |                                   |
| Life skills (3 days)                      |        |                                   |
| EPI Middle-Level Managers                 |        |                                   |
| eRHMIS                                    |        |                                   |

#### 10. Service provision according to service needs

| No.  |   | Yes | No | Remarks |
|------|---|-----|----|---------|
| i    | A model clinic has been organized in the MOH area                                     |     |    |         |
| ii   | Clinics are conducted in the absence of MOH   |     |    |         |
| iii  | PAP smears are taken under the supervision of the MOH                                 |     |    |         |
| iv   | Draws blood for VDRL / Grouping & Rh  |     |    |         |
| v    | Participates in school health activities  |     |    |         |
| vi   | Supports MOH in maternal death investigations   |     |    |         |
| vii  | Conduct training programs for volunteers  |     |    |         |
| viii | Identifies children with special needs in the area and pays special attention to them |     |    |         |
| ix   | Supporting health-promoting sessions  |     |    |         |

#### 11. Number of supervisions – (done in the last quarter):

| No. |  | Yes | No | Remarks |
|-----|--|-----|----|---------|
| i   | Number of supervisions planned                             |     |    |         |
| ii  | Number of supervisions done according to the diary         |     |    |         |
| iii | Number of supervisions done according to Monthly statement |     |    |         |
| iv  | Number of supervisions done as follow-up supervisions      |     |    |         |

#### 12. Types of supervisions conducted

Total number of supervisions done during the previous quarter: .....

| No.  |   | No. | Remarks |
|------|---|-----|---------|
| i    | PHM office – General supervision  |     |         |
| ii   | PHM Service component – Office supervision  |     |         |
| iii  | PHM Service component – Field supervision   |     |         |
| iv   | Clinics   |     |         |
| v    | Weighing posts  |     |         |
| vi   | SPHM office   |     |         |
| vii  | Planned supervision conducted for PHMs based on identified problems                   |     |         |
| viii | Identifies children with special needs in the area and pays special attention to them |     |         |

# 13. Supervision reports of PHM / SPHM : (supervisions done during the previous quarter)

| No. |   | No. | % | Remarks |
|-----|---|-----|---|---------|
| i   | Number of supervision reports completed                         |     |   |         |
| ii  | Number of reports submitted to the MOH for approval             |     |   |         |
| iii | Number of supervision reports given to PHM / SPHM within a week |     |   |         |

#### 14. Quality of supervisions: ( please analyze 3 supervision reports done recently)

| No. |  | Report 1<br>Yes / No | Report 2<br>Yes / No | Report 3<br>Yes / No | Comments |
|-----|--|----------------------|----------------------|----------------------|----------|
| i   | There is an objective for the supervision                    |                      |                      |                      |          |
| ii  | Supervision has been done according to the objectives        |                      |                      |                      |          |
| iii | Relevant registers have been analyzed in depth               |                      |                      |                      |          |
| iv  | Field visits have been done as part of the supervision       |                      |                      |                      |          |
| v   | Recommendations have been made according to the observations |                      |                      |                      |          |
| vi  | Follow-ups are planned                                       |                      |                      |                      |          |
| vii | An action plan has been made for the problems identified     |                      |                      |                      |          |

#### 15. Supervision of supervising public health midwife (SPHM ):

| Supervisions conducted and submission of reports:   |    |
|---|----|
| (Number of supervisions done in the last 2 quarters | 3) |

| No. |  | No. | Remarks |
|-----|--|-----|---------|
| i   | Number of supervisions planned for SPHM            |     |         |
| ii  | Number of supervisions done according to the diary |     |         |
| iii | Number of supervisions done according to Format A  |     |         |
| iv  | Number of reports handed over to the SPHM          |     |         |
| v   | Number of reports submitted according to Format A  |     |         |

| 16. Infant death investigations : (  | (in the previous year) |
|--------------------------------------|------------------------|
| Reported number of infant deaths     | ÷                      |
| Number of infant deaths investigated | :                      |

# 17. Role of PHNS in implementation and evaluation of the MCH Programme:

| No. |   | Yes | No | Remarks |
|-----|---|-----|----|---------|
| i   | Has she guided PHMs on preparation of advance programmes to provide a quality service?                                      |     |    |         |
| ii  | Has she checked whether PHMs maintain their offices according to department guidelines?                                     |     |    |         |
| iii | Has she evaluated MCH and family planning services quarterly?   |     |    |         |
| iv  | Has she given correct guidance to praise the strong points and strengthen the weak points of PHMs                           |     |    |         |
| V   | Has she prepared evaluation reports of PHMs and shown them to the MOH to get his recommendations to improve their services? |     |    |         |

# 18. Distribution of printed forms, family planning commodities and micronutrients:

| No. |  |     | nted<br>ms |     | P<br>odities |     | s and<br>lets | Micron | utrients |
|-----|--|-----|------------|-----|--------------|-----|---------------|--------|----------|
|     |  | Yes | No         | Yes | No           | Yes | No            | Yes    | No       |
| i   | Annual estimates are prepared  |     |            |     |              |     |               |        |          |
| ii  | Estimates are made individually for each PHM                                   |     |            |     |              |     |               |        |          |
| iii | Correct distribution is done through a register                                |     |            |     |              |     |               |        |          |
| iv  | Logistics flow from PHM is monitored through H1158                             |     |            |     |              |     |               |        |          |
| v   | H 1158 is prepared monthly at MOH and forwarded as required                    |     |            |     |              |     |               |        |          |
| vi  | H 1158 information is taken into consideration when preparing annual estimates |     |            |     |              |     |               |        |          |

| 7 | • | •          | $\boldsymbol{\alpha}$ |    | •   | - |    | 4  | • |             |    | • |   |
|---|---|------------|-----------------------|----|-----|---|----|----|---|-------------|----|---|---|
|   | v |            |                       | no | CI  |   | 94 | 71 | П | <b>T</b> 71 | Ti |   | C |
| J | _ | <i>,</i> . | N.                    | pe | VI. | ш | a  | J. | ш | V.          | u  | ı | 2 |
|   |   |            |                       |    |     |   |    |    |   |             |    |   |   |

| No  | Program / Activity | Reasons for the activity | Team<br>participated | Date |
|-----|--------------------|--------------------------|----------------------|------|
| i   |                    |                          |                      |      |
| ii  |                    |                          |                      |      |
| iii |                    |                          |                      |      |
| iv  |                    |                          |                      |      |
| v   |                    |                          |                      |      |

# 20. Has she done a self-evaluation to maintain her duties in an optimum capacity:

| No  |   | Yes | No | Remarks |
|-----|---|-----|----|---------|
| i   | At the end of every day, she evaluates whether activities were done according to the advanced program   |     |    |         |
| ii  | She is keen on using the diary, advanced program, supervision roster, and action plans for this purpose |     |    |         |
| iii | Has she used a checklist to do all these?   |     |    |         |
| iv  | She has taken steps to rectify the problems   |     |    |         |

| 21. | List the problems identified by PHNS during self-evaluation: |
|-----|--|
|     |  |
|     |  |
|     |  |
|     |  |
|     |  |
|     |  |

## **Supervision Outcome Report**

| _, _,          | omponents covered in the super   | 1 1 1 1 1 1 1 1  |       |
|----------------|----------------------------------|------------------|-------|
| I              |                                  |                  |       |
| II             |                                  |                  |       |
| III            |                                  |                  |       |
| IV             |                                  |                  |       |
| V              |                                  |                  |       |
| 2. Ov          | verall comments                  |                  |       |
|                |                                  |                  |       |
|                |                                  |                  |       |
| •••••          | •••••                            | •••••            | ••••• |
|                |                                  |                  |       |
|                |                                  |                  |       |
| •••••          |                                  |                  | ••••• |
| • •            |                                  |                  |       |
| <b>3.</b> Str  | ong points/ areas identified du  | ring supervision |       |
| 1.             |                                  |                  | ••••• |
|                |                                  |                  |       |
| 2.             |                                  |                  |       |
|                |                                  |                  |       |
|                |                                  |                  |       |
| 3.             |                                  |                  |       |
| 3.<br>4.       |                                  |                  |       |
| 3.<br>4.       |                                  |                  |       |
| 3.<br>4.       |                                  |                  |       |
| 3.<br>4.<br>5. |                                  |                  |       |
| 3.<br>4.<br>5. | ion plan for areas/ points to be | strengthened     |       |
| 3.<br>4.<br>5. |                                  |                  |       |
| 3.<br>4.<br>5. | ion plan for areas/ points to be | strengthened     |       |
| 3. 4. 5.       | ion plan for areas/ points to be | strengthened     |       |

3

4

5

<sup>\*\*</sup>Please limit the action plan only to 5 activities per supervision.

| 5. Suggestions of the supervisee to improve service provision |   |
|---|---|
|   |   |
|   |   |
|   |   |
|   |   |
| Na  | me of supervising officer: Designation:       |
| Sig   | nature of supervising officer:                |
| Date for next supervision:                                    |   |
| 6.  | Recommendations of senior supervising officer |
| 1.  |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   | Date : Signature :                            |
|   | Designation:                                  |
|   |   |
| 2.  |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   |   |
|   | Date : Signature :                            |
|   | Designation:                                  |